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#5, 5/8/02 AM; ML#80273, A-1209

May 13, 2002

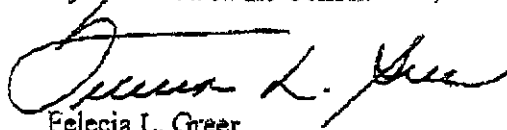
Susan D. Baker, Esquire
Niles, Barton & Wilmer, LLP
111 S. Calvert Street, Suite 1400
Baltimore, Maryland 21202

Dear Ms. Baker:

This is to advise you that the Commission has reviewed the Notification of an Affiliate Repair Service Program with American Water Resources, Inc. filed on October 24, 2001 by Maryland-American Water Company.

After considering this matter at the May 8, 2002 Administrative Meeting, the Commission authorized the Company to implement the water line protection program subject to further review in future rate proceedings. The Company is further directed to obtain individual customers' consent to being included on any mailing lists provided by the Company. In addition, the Company is directed to apply customer payments to utility obligations before any non-utility obligation. Finally, the Company is directed to submit an Annual Report to the Commission that identifies customer enrollment and the costs allocations involved with this program.

By Direction of the Commission,


Felecia L. Greer
Executive Secretary

TMW

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